



FOR IMMEDIATE RELEASE

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City of Denton Lifts Boil Water Notice

Customers No Longer Need to Boil Water Before Consumption

DENTON, TX, Feb. 20, 2021 – The City of Denton rescinds a Boil Water Notice issued on Feb. 17, 2021, for all the customers of City of Denton water utilities.

The Boil Water Notice was issued due to a sudden loss in pressure below acceptable levels [20 pounds per square inch (psi)] at several locations throughout the water distribution system on Thursday, Feb. 17, 2021.

The City of Denton public water system has taken the necessary corrective actions to restore the quality of the water distributed by this public water system used for drinking water or human consumption purposes and has provided TCEQ with laboratory test results that indicate that the water no longer requires boiling prior to use as of February 20, 2021.

You should flush ice makers, water fountains, etc. prior to using for drinking or cooking. Flushing simply means letting the water run to ensure that no contaminated water remains in your pipes. To flush automatic ice makers, make three batches of ice and discard.

Further information will be provided at www.cityofdenton.com and on the City's social media.

For more information, please contact the City of Denton Utilities at (940) 349-7000.

Please share this information with all the other people who drink this water in the affected area, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting the **attached** notice in a public place or distributing copies by hand or mail.

Contact: Ryan Adams, (940) 349-8565, Ryan.Adams@cityofdenton.com

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OUR CORE VALUES

Integrity • Fiscal Responsibility • Transparency • Outstanding Customer Service

**Boil Water Notice Rescinded for Customers of the City of Denton
February 20, 2021**

On February 17, 2021, the Texas Commission on Environmental Quality required the City of Denton public water system, 0610002, to issue a Boil Water Notice to inform customers, individuals, or employees that due to conditions, a sudden loss in pressure below acceptable levels [20 pounds per square inch (psi)] at several locations throughout the water distribution system, which occurred recently in the public water system, the water from this public water system was required to be boiled prior to use for drinking water or human consumption purposes.

The City of Denton public water system has taken the necessary corrective actions to restore the quality of the water distributed by this public water system used for drinking water or human consumption purposes and has provided TCEQ with laboratory test results that indicate that the water no longer requires boiling prior to use as of February 20, 2021.

If you have questions concerning this matter, you may contact Terry Naulty, Interim Water/Wastewater Utilities Director at 940-349-7565, or Pritam Deshmukh, Deputy Director of Water/Wastewater Utilities General Manager of Utilities at 940-349-7710, 215 E. McKinney Street, Denton Texas 76201.

City water utility personnel have made sure there is adequate pressure, chlorine levels have been restored, and bacteriological monitoring shows the water is free of contamination. City of Denton water utility personnel's goal is not only to meet, but to exceed the state and federal standards, and to deliver superior drinking water.